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LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034

B.Com.DEGREE EXAMINATION - CORPORATE SECRETARYSHIP

SECOND SEMESTER - APRIL 2019

BC 2502– BUSINESS MANAGEMENT

PART-A

Date: 02-04-2019 Time: 09:00-12:00

Dept. No.

Max.: 100 Marks

(10x2=20 marks)

ANSWER ALL THE QUESTIONS

- 1. List out the qualities of an effective manager.
- 2. Write short notes on Elton Mayo.
- 3. What is decision tree?
- 4. What is Adhoc plan?
- 5. Mention the various theories of organization.
- 6. Write a note on functional organization.
- 7. What is non-verbal communication?
- 8. Point out the five types of Maslow's need priority theory?
- 9. Define controlling.
- 10. What is budgetary control?

PART-B

ANSWER ANY FOUR QUESTIONS

- 11. Distinguish between an Entrepreneur and a Manager.
- 12. Explain the principles of management contributed by Henry Fayol.
- 13. Discuss the major steps in planning process.
- 14. Briefly analyze Graicuna's theory of span of management.
- 15. Give the detail list of various stages of selection procedure.
- 16. What are the techniques of motivation?
- 17. List out the uses of computer in managing information in business.

PART-C

ANSWER ANY TWO QUESTIONS

- 18. Explain the steps involved in management process.
- 19. "Policies are guide for managerial action". Discuss.
- 20. Define leadership. Explain the theories of leadership.
- 21. What are the various good qualities of an efficient controlling system?

(4x10=40marks)

(2x20=40 marks)